The Swiss machinery manufacturer Bühler plays a crucial role in meeting the basic food and mobility needs of two billion people. This is because a large proportion of the machines used in food production and die casting come from Bühler. The internationally active family-owned company has over 17,000 employees at more than 140 locations worldwide. Bühler has been gearing up for Industry 4.0 since 2014, using OPC UA and the automation solutions for process and plant control ‘Pluto’ and ‘Mercury MES’ that are based on it. Connectivity is established with the Bühler Insights digitalization platform. Major industrial customers have increased the efficiency of their production and reduced energy waste and water consumption with Bühler’s OPC UA-based solutions.
In 1860, Adolf Bühler Sr. opened an iron foundry in Gutten in Uzwil, the Canton of St. Gallen. He quickly shifted the production of rollers for the milling industry to the manufacture of complete rolling mills and regular mills. By 1900, he established offices in Spain and France. Today, Bühler is represented in over 140 countries around the world. The largest business segment of Bühler Group, Grains & Food, performed solidly in 2022, despite disruptions to supply chains, and the grain and energy markets. Its order intake was CHF 1,663 million, down 6.5%, while turnover improved by 2.6% to CHF 1,696. Bühler Group’s net profit improved significantly by 35.7 percent to 170 million US dollars (previous year: 125 million US dollars).

MACHINES IN FLOUR PRODUCTION
65% of the world’s grain is processed on Bühler machinery. This requires a number of specialized machines, as the process from raw material to finished product involves several stages. After a preliminary laboratory analysis of the raw material, the cereal grains are pre-cleaned. After complete cleaning, which includes sorting out stones and AI-controlled color recognition to detect toxic ergot, the grain is conditioned. This involves spraying the grains with water to increase the moisture content (to 15–18 percent) to achieve the desired flour moisture and constant milling characteristics. About 24 hours later, milling begins. The grain is crushed in the roller mill in several steps. The grain husk is separated and sieved out. The flour that is now available, undergoes final quality checks and is then packaged in 25–50 kilogram bags for bakers.

SUSTAINABILITY THROUGH DIGITALIZATION
Bühler Group has committed to having solutions ready to multiply by 2025 that reduce energy, waste, and water by 50% in the value chains of its customers. Connectivity in the plants, automation, and smart control, via Mercury MES (manufacturing execution system) software, are the primary means to achieve this, OPC UA playing a key role throughout as a communications enabler.
The different levels of an automation pyramid.

COMPLICATED MACHINE COMMUNICATION
The need to improve machine communication became increasingly urgent for Bühler in 2013. Since the installations communicated in different "languages," they had to be programmed specifically for each application. As a result, each installation had its own unique structure that was not replicated in other installations. The integration effort for each individual installation was, and remained, enormously high.

EXAMPLE:
CAPTURING ROTATIONAL SPEED
If, for example, an operator wanted to request a machine condition parameter, such as the rotational speed of a motor, from a sensor from the ERP system, then all five levels of the automated process control system had to be "traversed." This process can be time consuming and costly due to proprietary data exchange. "The data we need in this case is in the programmable logic controller (PLC)," explains Samuel Ochsner, Senior Software Architect & Product Owner IIoT at the Bühler Group. "But we could not access it directly, due to heterogenous protocols and interfaces." Programming skills were needed to address each level. The error rate in how the different layers interpreted sensor data was 40 percent. Ralph Häuselmann, Senior Project Manager R&D Corporate Technology at Bühler Group, summarized the situation at the end of 2013 as follows: "There was a need for a solution, where the information finally transmitted is correct, where the ERP system at the highest level can access the sensor data directly, and where only one language is spoken." But we could not access it directly, due to heterogenous protocols and interfaces.

BEFORE OPC UA
Communication is passing through various layers

OPTIONS: Changing Communication

With OPC UA a change to a Service Based Automation Solution

Bühler Insights

Presentation by R. Häuselmann
Bühler has developed standardizations based on OPC UA that facilitate the onboarding of new equipment. The “Die Casting” group is working on a companion specification.

THE BEGINNINGS VIA SOFTWARE TOOLBOX
The first step toward OPC UA integration was made in 2014 via the American company Software Toolbox, which offers industrial automation software tools. It was an immediate success using the OPC UA Servers from the software toolbox, as well as the IBH. “From there, we could easily obtain real-time data from every level of the automation pyramid,” recalls Ralph Häuselmann. After this first integration, OPC UA was integrated in many other areas.

RETROFITTING
Newer plants, and those on which connectivity has been retrofitted, can already communicate using OPC UA. In general, about 20 percent of all mills sold in the last 20 years have been retrofitted. 1,500 mills are to be equipped with the comprehensive Mercury plant control system for fully automated processes.

CURRENT STATUS
90 percent of all new installations and upgrades are connected via OPC UA. “All the major hardware manufacturers have already integrated OPC UA,” explains Samuel Ochsenre. “The PLCs already have OPC UA integrated. This is why the effort to add a new machine to the structure is comparatively small today.” The Die Casting department participates in a companion specification working group, while other companion specifications are being utilized. Internal standards are being built to facilitate the onboarding of equipment with OPC UA.
Bühler is connecting industrial plants with the Bühler Insights platform. Machines are transformed into networked devices via an IoT gateway connected to the platform. Plant operators and Bühler Product Teams use the data from sensors, machines, and machine control devices to optimize the efficiency of their plants and reduce maintenance effort, energy consumption, and wear.

**THE ‘PLUTO’ SOFTWARE PLATFORM**

Pluto is a completely OPC UA-based automation software for Industry 4.0. It is web-based and generates a graphical user interface for easy operation. Pluto generates solutions automatically and in real time, based on accumulated data. Pluto, thus, reduces the complexity of plant automation. Bühler Insights Gateway collects data from OPC UA Servers. The main areas of application, so far, are wheat mills, rice mills, and silo handling. Installation efforts are also reduced by Pluto, which uses pre-programmed objects and automatically creates the software for PLCs with them. Smooth machine communication is, thus, guaranteed from the moment of installation. In this respect, Pluto requires OPC UA not only for data exchange, but for digital transformation itself. “Every function in the PLC, every Boolean logic, every timer is an OPC UA tag,” explains Ralph Häuselmann, Senior Project Manager R&D Corporate Technology at Bühler Group. “So a mill with 60 machines automatically generates 10,000 OPC UA nodes.”

**NO DATA HIGHWAY**

Nevertheless, Pluto’s primary goal is to provide plant operators with selective access to relevant data as quickly and as straightforwardly as possible. “Producing a large amount of data and then just searching through it for important KPIs (key performance indicators) is probably not the right approach,” says Samuel Ochsner. “In most installations, carefully selected data is queried. The selection here depends on the digital objective.” In other cases, such as with Bühler Insights Replay, the customer wants to see a playback of the MES system over time, which means that all data must be uploaded. In all cases, data selection with OPC UA can be tailored to the customer’s objective.

As a manufacturer of high-performance food production equipment, Bühler is in the best position to design and offer automation solutions.

**A COMPLETE SOLUTION FOR ALL PLANTS**

Pluto is a plant control system and is used for process control. It is used in smaller plants with up to a maximum of 150 machines. Larger plants, with more than 150 machines, are equipped with the Pluto-based production planning and control software, Mercury MES. As soon as recipes are required, Mercury MES is also used.
KÄGI
IN SWITZERLAND

SWISS CHOCOLATE WAFERS FROM KÄGI
Kägi Söhne AG is a traditional company that has been producing a wafer bar with chocolate coating, the Kägi Fret, since 1934. In order to continue producing high-quality bars under all conditions, the management decided to make production data measurable and, thus, optimize processes. In 2019, Kägi and the Bühler service team conducted a performance assessment workshop to elaborate improvements in the production process.

DIGITALIZATION OF PRODUCTION
All factors relevant to production were analyzed and translated into a detailed process analysis. Based on this, the team identified potential for improvement and drew up individual action plans that formed the basis for production optimization. The workshop also revealed that occasional quality fluctuations were due to the fact that production decisions were often based on the experience and intuition of employees. Instead, decisions should be made based on data in the future.

By linking and visualizing the data in Bühler Insights, Kägi expects an increase of between five and eight percent in overall equipment effectiveness.

Real Swiss chocolate, crispy wafers and a creamy mousse filling are three ingredients of the famous “Kägi Fret” bar.

Bühler’s fully automated inline inspection system WIS-EAGLE is equipped with 25–30 measuring points. Sensors can be seen above a wafer sheet.
Bühler Group maintains a network of Application & Training Centers (ATC) worldwide, where customers can test new products or recipes in small batches or receive further training. The ATCs are equipped with state-of-the-art machines and are fully digitized. By collecting test data, using the Bühler Insights platform, and with the help of on-site analysis labs, the Bühler team can plan and conduct tests together with its customers in real time and adapt machines or processes.

**ATC IN BENGALURU, INDIA**

The processes that are demonstrated and tested here can run automatically, semi-automatically and manually. Customers coming with valuable commodities such as coffee, pulses and spices can perform product tests to learn about the process, technology and performance of the machines under the guidance of experienced technologists before making an investment decision.

At the Application & Training Center Bengaluru, equipment is installed, among other things, for the cleaning and color sorting of rice and the milling of atta (wholemeal wheat flour).

**TRAINING FOR THE RICE INDUSTRY**

India is the world’s second largest rice producer with nearly 160 million tons. The global crop yield per year is 503 million metric tons. Bühler offers mill operators complete solutions including the supply of complete plants and equipment for cleaning, dehulling, whitening, polishing and sorting, and final installation and commissioning. Mill owners, mill managers, and mill operators can attend training courses here to improve their skills and learn new operating techniques for profitable mill operation, maintenance, and management.

The ATC in Bengaluru is housed in a former rice mill, which is partially glazed to provide a view of machinery and operations inside.
Mill E3 represents the next evolutionary stage of the self-regulating smart mill, which uses its own production parameters in a closed loop to optimize production.

**INNOVATIVE MILL TYPE MILL E3**
The ‘Mill E3’ is an end-to-end digitized mill built from pre-fabricated modules and commissioned in 2021. At the heart of the Mill E3 are more than 15,000 data points which reflect information on all steps in the production process. The name E3 refers to the three advantages this new type of mill offers in terms of space requirements, installation time, and energy savings.

**REVOLUTION IN DESIGN …**
Bühler and Whitworth have a long-standing business partnership. With the Mill E3, Bühler has successfully tested a plug-and-play system for the installation of a mill that reduces the installation effort by 30 percent. The mill features a compact design with only three levels instead of the standard five or six. Channels of stainless-steel pneumatic pipes run from ceiling to floor on each level, providing constant visibility into the process of converting wheat into flour. There is uncomplicated access to all equipment for maintenance and to check the seamless process flow. The energy requirement of Mill E3 is reduced by up to 10 percent.

**SMART MILL IN THE UK**

**REVOLUTION IN DESIGN …**
Bühler Insights established the connectivity of equipment in Mill E3. The Mercury MES production control system collects the operating data, stores the recipes, and manages production planning. Sensors and integrators form the basis of plant automation. Bühler has subsequently integrated OPC UA. All aspects of production, from the delivery of raw materials to the sealing of trucks loaded with flour, and delivery to customers, are digitally mapped and controlled in Mercury MES. Only one operator is needed for the entire mill.

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The first Mill E3 is located in Yorkshire in the north of England and is operated by Whitworth Bros. Ltd, the largest flour producer in the UK.